

CLAROTECH WEBSITE TERMS OF USE

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING THIS WEBSITE

By using our Website, you confirm that you accept these terms of use and that you agree to comply with them. If you do not agree to these terms, you must not use our Website. We recommend that you print a copy of these terms for future reference.

Who we are and how to contact us

Claro Logistics Applications Ltd trading as Clarotech (**We**).

We are a limited company registered in Ireland with company number 647601 and have our registered office at 40 Fitzwilliam Square West, Dublin 2. Our main trading address is 40 Fitzwilliam Square West, Dublin 2. We operate the website www.clarotech.io and Portal (**Website**).

We provide a web based service that connects 4G mobile network devices to a database (the **Service**) via a web based portal (**Portal**) in order to upload data to

- a record and manage work dockets associated with the regulated activity of transporting waste to registered / permitted waste reception facilities (**eDockets**)
- b record and manage work dockets associated with the transporting and delivery of goods
- c record and manage regulatory checks required to be performed and recorded on commercial vehicles (**VehicleCheck**)

To contact us, visit our website www.clarotech.io/home/.

What's in these terms?

These terms tell you the rules for using our Website.

There are other terms that may apply to you

These terms of use refer to the following additional terms, which also apply to your use of our Website:

- Our Data Policy www.clarotech.io/resources/
- Our Cookie Policy
- Our Acceptable Use Policy
- Our Complaints Policy

If you register to purchase a licence to use the Service from our Website, Clarotech Terms of Service www.clarotech.io/resources/ will apply.

We may make changes to these terms

We amend these terms from time to time. Every time you wish to use our Website, please check these terms to ensure you understand the terms that apply at that time.

You can access the previous Clarotech Website Terms of Use www.clarotech.io/resources/ and compare the changes

We may make changes to our Website

We may update and change our Website from time to time which may be to reflect

- improvements in our service or performance,
- changes in user requirements, enhanced functionality,
- changes to the operating system or
- to address security issues.

We may suspend or withdraw our Website

Our public area website is made available free of charge.

Our members area website is reserved for authorised clients who have paid all fees and charges up to date and have not broken these Website Terms of Use or Clarotech Terms of Service or Clarotech Mobile Licence App

We do not guarantee that our Website, or any content on it, will always be available or be uninterrupted. We may suspend or withdraw or restrict the availability of all or any part of our Website for business and operational reasons. We will try to give you reasonable notice of any suspension or withdrawal.

You are responsible for ensuring that all persons who access our Website through your internet connection are aware of these terms of use and other applicable terms and conditions, and that they comply with them.

We may transfer this agreement to someone else

We may transfer our rights and obligations under these terms to another organisation. We will always tell you by posting a notice on the Website and/or sending you an email if this happens.

Our Website is directed to businesses operating in the haulage and logistics industry in Ireland. We do not represent that content available on or through our Website is appropriate for use or is available in other locations.

You must keep your account details safe

If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential. You must not disclose it to any third party.

We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these Terms of Use. If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us using the details on the "Contact Us" section of the Website.

How you may use material on our Website

We are the owner or the licensee of all intellectual property rights in our Website, and in the material published on it. Those works are protected by copyright laws and treaties around the world. All such rights are reserved.

You may print off one copy, and may download extracts, of any page(s) from our Website for your personal use and you may draw the attention of others within your organisation to content posted on our Website.

You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.

Our status (and that of any identified contributors) as the authors of content on our Website must always be acknowledged.

You must not use any part of the content on our Website for commercial purposes without obtaining a licence to do so from us or our licensors.

If you print off, copy or download any part of our Website in breach of these terms of use, your right to use our Website will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

Do not rely on information on our Website

The content on our Website is provided for general information only. It is not intended to amount to advice on which you should rely. You must obtain professional or specialist advice before taking, or refraining from, any action on the basis of the content on our Website.

Although we make reasonable efforts to update the information on our Website, we make no representations, warranties or guarantees, whether express or implied, that the content on our Website is accurate, complete or up to date.

We are not responsible for websites we link to or who link to us.

Where our Website contains links to other sites and resources provided by third parties, these links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them.

We have no control over the contents of those sites or resources.

User-generated content is not approved by us

This website may include information and materials uploaded by other users of the Website, including from bulletin boards and chat rooms. This information and these materials have not been verified or approved by us. The views expressed by other users on our Website do not represent our views or values.

If you wish to complain about content uploaded by other users, please contact us using the details on the "Contact Us" section of the Website.

Our responsibility for loss or damage suffered by you

Whether you are a consumer or a business user:

- We do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors and for fraud or fraudulent misrepresentation.
- Different limitations and exclusions of liability will apply to liability arising as a result of the supply of any service or products to you, which will be set out in our Terms of Service www.clarotech.io/resources/.

If you are a business user:

- We exclude all implied conditions, warranties, representations or other terms that may apply to our Website or any content on it.
- We will not be liable to you for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:
 - use of, or inability to use, our Website; or
 - use of or reliance on any content displayed on our Website.
- In particular, we will not be liable for:
 - loss of profits;
 - loss of sales, business, business opportunity or revenue;
 - loss of agreements or contracts;
 - loss of anticipated savings;

- loss of use, corruption of, or access to software, data or information;
- loss of or damage arising from business interruption
- loss of or damage to goodwill or reputation; and
- any indirect or consequential loss or damage.
- If defective digital content that we have supplied, damages a device or digital content belonging to you and this is caused by our failure to use reasonable care and skill, we will either repair the damage or pay you compensation which in any event will be limited to €100.
- We will not be liable for damage that you could have avoided by following our advice to apply an update offered to you free of charge or for damage that was caused by you failing to correctly follow installation instructions or to have in place the minimum system requirements advised by us.

How we may use your personal information

We will only use your personal information as set out in our Data Policy www.clarotech.io/resources/.

Uploading content to our Website

Whenever you make use of a feature that allows you to upload content to our Website, or to make contact with other users of our Website, you must comply with the content standards set out in our Acceptable Use Policy www.clarotech.io/resources/.

You warrant that any such contribution does comply with those standards, and you will be liable to us and indemnify us for any breach of that warranty. This means you will be responsible for any loss or damage we suffer as a result of your breach of warranty.

Any content you upload to our Website will be considered non-confidential and non-proprietary.

You retain all of your ownership rights in your content, but you grant us a licence to use, store, copy and process that content and to distribute and make it available to third parties in order to provide the Service.

When you upload or post data to our Website, you grant us a licence to use that content. The rights you license to us are described in Licences Granted to the Website Owner www.clarotech.io/resources/.

We also have the right to disclose your identity to any third party who is claiming that any content posted or uploaded by you to our Website constitutes a violation of their intellectual property rights, or of their right to privacy.

We have the right to remove any posting you make on our Website if, in our opinion, your post does not comply with the content standards set out in our Acceptable Use Policy www.clarotech.io/resources/.

You are solely responsible for securing and backing up your content.

We do not store content that is not related to our business.

We are not responsible for viruses and you must not introduce them

We do not guarantee that our Website will be secure or free from bugs or viruses.

You are responsible for configuring your information technology, computer programmes and platform to access our Website. You should use and operate your own virus protection software.

You must not misuse our Website by knowingly using it to propagate spam or phishing or introducing viruses, trojans, worms, spyware, adware, ransomware, logic bombs, hybrids, bots or other malware or material that is malicious or technologically harmful. You must not attempt to gain unauthorised access to our Website, the server on which our Website is stored or any server, computer or database connected to our Website. You must not attack our Website via a denial-of-service attack or a distributed denial-of service attack. By breaching this provision, you would commit a criminal offence under the Criminal Damage Act 1991. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our Website will cease immediately.

Rules about linking to our Website

You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it.

You must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists.

You must not establish a link to our Website in any website that is not owned by you.

Our Website must not be framed on any other sites, nor may you create a link to any part of our Website other than the home page.

We reserve the right to withdraw linking permission without notice.

The website in which you are linking must comply in all respects with the content standards set out in our Acceptable Use Policy www.clarotech.io/resources/.

If you wish to link to or make any use of content on our Website other than that set out above, please contact us using the details on the "Contact Us" section of the Website.

Which country's laws apply to any disputes?

If you are a business, these terms of use, their subject matter and their formation (and any non-contractual disputes or claims) are governed by Irish law. We both agree to the exclusive jurisdiction of the courts of Ireland.

~~Our trade marks are registered~~

~~Clarotech and eDocket are Irish registered trade marks of Claro Logistics Applications Ltd trading as Clarotech. You are not permitted to use them without our approval, unless they are part of material you are using as permitted under 'How you may use material on our Website' as set out in our Acceptable Use Policy www.clarotech.io/resources/.~~

Alternative dispute resolution

Alternative dispute resolution is a process where an independent body considers the facts of a dispute and seeks to resolve it, without you having to go to court. If you are not happy with how we have handled any complaint, you may want to contact the alternative dispute resolution provider we use. You can submit a complaint to Net Neutrals EU Ltd. via their website at <http://www.netneutrals.eu>.

Net Neutrals EU Ltd. will not charge you for making a complaint and if you are not satisfied with the outcome you can still bring legal proceedings. In addition, please note that disputes may be submitted for online resolution to the European Commission Online Dispute Resolution platform.

Date of last revision of these Terms:

12th July 2021

CONFIDENTIAL